



# NORFOLK

## Department of Utilities

May 27, 2014

### Sanitary Sewer and Water Infrastructure Improvements Expanded in West Ocean View

Dear Valued Customer,

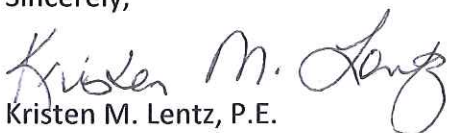
The City of Norfolk Department of Utilities has recently scheduled additional infrastructure improvements in your neighborhood (shown on the map to the right).

The City's contractor, W.R. Hall, Inc., began installing new sanitary sewer and water mains in April 2013. Recently, the City has invested an additional \$732,000 to expand the improvements on Chelsea Avenue, Buckman Avenue, and Sloane Street. The construction is expected to be completed by Fall 2014.

The City and our contractor will do our best to minimize the unavoidable disruptions associated with the construction. If you have any questions regarding this project, please do not hesitate to contact the City's on-site construction inspector, Jose Arocho. He can be reached by cell phone at 618-5575 to respond quickly. You may also contact the project manager, Kevin Frederick, at 664-6734.

The Department of Utilities looks forward to completing this project which will enhance your water and sanitary sewer for years to come.

Sincerely,

  
Kristen M. Lentz, P.E.

Director of Utilities

